1) Check RGB-cable

- Check your RGB cable at the end of computer. Check that the cable is for right purpose:
  - **RGB1** Videoconferencing (connection through Videoconferencing equipments)
  - **RGB2** Teaching (straight connection to projector)
- Check that no pins are bent, pushed in, or broken.
- Reconnect and turn on the projector.

Note: *Then turn the projector on by using the remote (takes a minute to warm up). You will need to point the remote at the projector front.*

2) Check projector's signal

- RGB: Use this button if you are connecting a laptop and want the projector to project computer inputs. It allows for **RGB 1** or **2**.

3) Check computer's resolution

- Check that the resolution of your computer matches that of your projector (max. XGA, 1024x768).
  - On your desktop, click the right mouse button
  - On opening window Go to Properties
  - Select the "Settings" tab
  - Halfway down the dialog box is "Desktop Area." or "Screen resolution". Drag the tab to the left until it reads "1024 by 768 pixels.
  - Click "Apply." The computer may ask if you want to keep the settings, and may need to reboot. Click "OK" until the computer returns to the Settings tab. You are now in XGA resolution. Your laptop screen may have a black border around the image.

Note: *Even after changing your laptop screen to 1024 x768 resolution, a laptop computer may not send out the proper signal to the projector. You may need to turn off the laptop screen to make the computer send out the proper signal. Use the "Fn" button and the appropriate function key (as instructed in #4 below) to turn the laptop screen black. The keyboard and mouse are unaffected.*

4) Check computer's signal

- Make sure that the computer is sending out a signal to the projector. Most laptop computers do not automatically send out signals to external devices, such as projectors. You must instruct your computer to send out a signal, and different computer manufacturers do this in different ways. Check your user's manual. Look under "Enable External Monitor" or "Activate External Monitor Port."

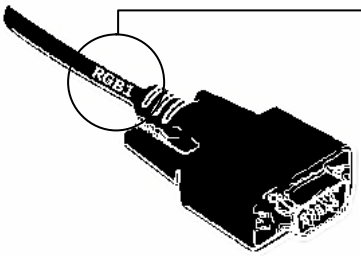
Note: *Most manufacturers use a Function key. Look for a Function key (i.e. F1, F2, etc.) with the letters "LCD/CRT," or a picture of two monitors. Hold down the "Fn" key (lower left-hand corner of the laptop) and press the appropriate Function key. You may have to do this twice, and the laptop screen may go black.*

4A) Check also these if you are using RGB1 for videoconferencing

- Check that the document camera is on (on/off button at the left side of doc.cam, green light when on).
  - **Note:** PC is connected through document camera
- Check that the videoconference signal is PC (PC button in the Tandberg's remote)
  - **Note:** Button "Selfview" in the Tandberg's remote shows sending picture also in TV. Otherwise TV shows incoming signal and projector outcoming.
- Check that document cameras Source signal is Computer. (Source button in the top of doc.cam)

5) Reboot computer

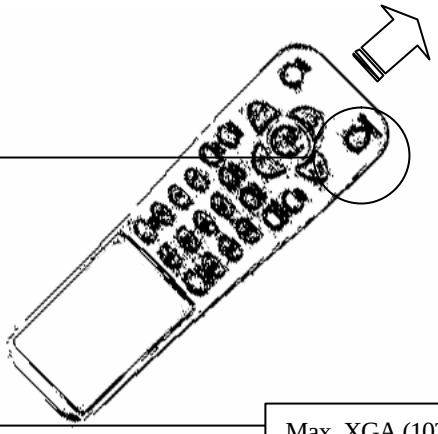
1) Check RGB-cable



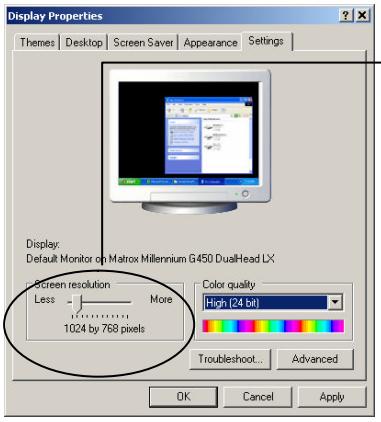
RGB1 Videoconferencing
RGB2 Teaching

2) Check projector's signal

RGB1
RGB2

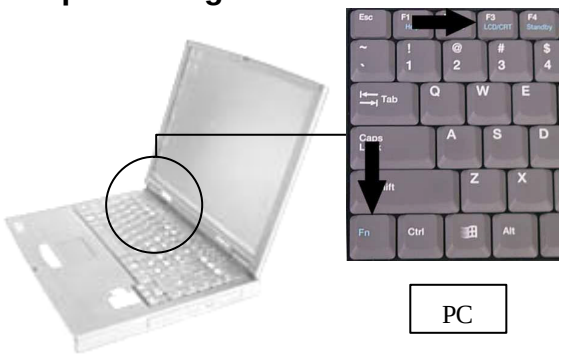


3) Check computer's resolution



Max. XGA (1024x768)

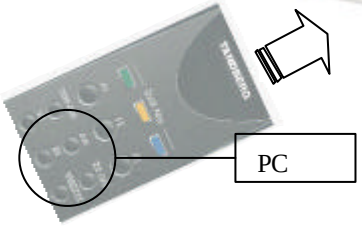
4) Check computer's signal



PC

4A) Check also these if you are using RGB1 for videoconferencing

Source



PC

5) Reboot computer